



Limited Residential Commercial WARRANTY INFORMATION

MEP Films warrants Enerlogic® Window Film for a period of 10 years to the original owner for as long as they own and live in the premises described in the Enerlogic® Window Film Warranty Registration Form submitted. Enerlogic® Window Film is warranted against: crazing, dematallizing, bubbling, peeling or delaminating from the date of the original purchase when properly installed on interior glass surfaces by a duly registered installer.

This warranty has a residential 'once-only' transferable component attached to it, which can be activated by completing the Enerlogic® Window Films Residential Warranty Transfer Form. (A fee will apply). The transfer of warranty does not extend the original 10 year warranty period.

Neither the manufacturer nor the distributor assumes any liability for scratching or other damage to the film caused by improper treatment or from glass breakage from any cause. Liability for any indirect, incidental, special, or any other consequential and punitive damages arising from any cause whatsoever are hereby disclaimed.

This warranty does not cover internally applied films that are exposed to outside conditions such as louvered, hopper and awning type windows. This warranty is void if the film is subject to abuse or improper care. In particular the warranty shall not apply if the film has been subjected to mistreatment such as picking at its edges, cleaning with abrasive products or if the window to which the film is affixed has developed leaks or internal moisture causing the defect or if 'sticky' tape, suction caps or pressure sensitive stickers have been applied.

If the film fails to comply with this warranty, the manufacturer or its distributor, will replace such quantity of film proved defective (including labour). This warranty is valid for the application of Enerlogic® Window Film to Residential and Commercial glazing systems.

Customer Warranty Claim Procedure

To obtain warranty service:

1. Contact the Authorized Company/Registered Installer from whom the Enerlogic® Window Films product was originally purchased and arrange for an inspection.
2. Proof of purchase is required in order to obtain warranty coverage. Store the purchase documents and receipts in a safe place.
3. To be eligible for warranty reimbursement, the Authorized Company/Registered Installer must forward any claim to the Distributor within 30 days of any warranty notice.
4. In most cases there should be no cost to the customer as the installation company will be compensated. Confirm any costs prior to commencement of any warranty work.
5. Retain all purchase documents until the warranty period has expired.

Enerlogic® Window Film is not warranted in any way by the manufacturer or its distributor except as stated in this limited warranty and by operation of law.



Limited Residential Commercial WARRANTY INFORMATION

Installer's Workmanship Warranty

EnerLogic® Window Film has been installed with special care. Ensure cleaning instructions are followed to enhance and prolong the life of the product.

Workmanship is warranted by the authorised company/registered installer for a period of 12 months from the date of installation. After this time the film and labour components of any warranty claim under the Installer's Workmanship Warranty will be charged.

Note: The Installer's Workmanship Warranty is not covered by the manufacturer nor MEP Films.

Important Installation Notes

An almost invisible, very fine splice or join may appear on windows which require two or more sections of film to completely cover the given area. This is not a fault in the film. The barely visible clear border around the edges ensures that the film is properly bonded to the glass.

A slightly hazy or milky appearance caused by the mounting solution between the film and the glass will disappear along with any water bubbles. A few small particles or points may remain. These are generally only visible from the outside, and inherent to film adhesives. These points or light reflections do not affect the performance of the film in any way nor deemed to be a warrantable fault.

Where an edge sealant has been used the warranty liability will be with the manufacture of the edge sealant. If silicone is to be used as the edge sealant, then the sealant is to be Dow Corning 995, 795 or 1198.

EnerLogic® Window Film Care

Refer to the separate EnerLogic® Window Films Cleaning Instructions.

The cleaning procedures will be provided to the relevant customer after receipt of the EnerLogic® Window Films Warranty Registration Form.

Martin Energy Products (Australia) Pty Ltd – T/as MEP Films

275 Canterbury Road,
Canterbury, Victoria 3126, Australia
A.C.N. 059 585 983

Martin Energy Products (NZ) Limited – T/as MEP Films

24A Tarndale Grove,
Albany, 0632 Auckland, New Zealand